



## UNITED NATIONS CHILDREN'S FUND JPO COMMUNITY HEALTH

### Training and Learning Plan

- ✓ Guidance and advice in relation to training opportunities within the field of expertise.
- ✓ Use of yearly JPO training funds for internal/external training opportunities.
- ✓ Participation in the Mentoring, Coaching, and Career Counselling and Career transition Programmes.

In addition, the JPO will benefit from the following specific learning opportunities in UNICEF:

- Result based management
- New Process of DHIS2
- UNICEF 7 step approach in health system strengthening
- Community case management using digital platforms
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### Career prospects and potential for retention

There is a possibility of retention on the position depending on the performance. The Health Digitalization programme is being developed in the country and will last as key component of community health with scaling up of the programme in the country.

### Supervisor's experience in coaching and development of young professionals

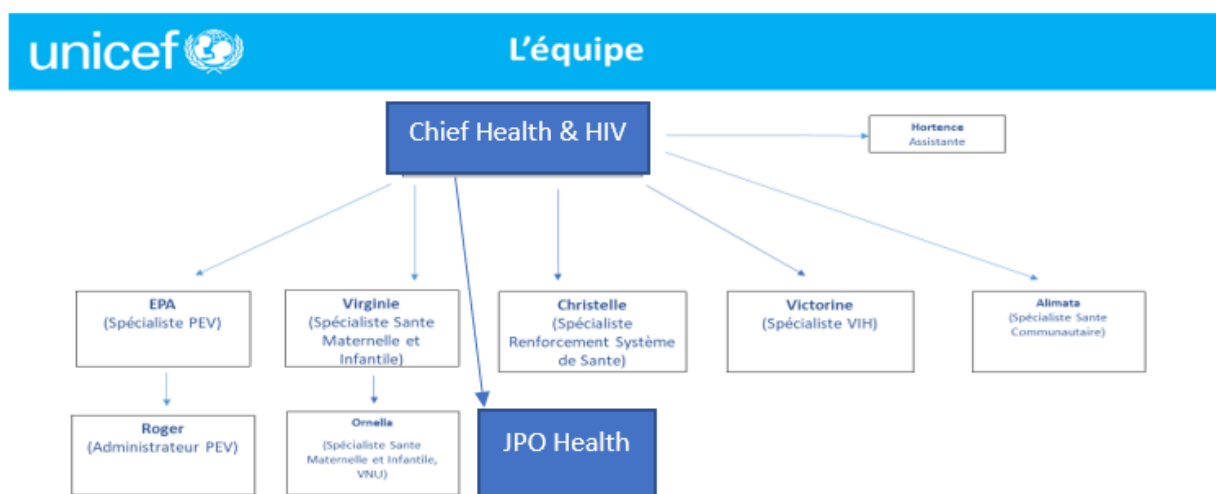
The supervisor of this position is the Chief of Health and HIV section who has 19 years of experience in programme management and teams' development and management. He has long experience in training (at university) and coaching young professional, volunteers, and well experienced professionals. He has experience in developing health digital tools supporting the Community health programme. His knowledge on coaching and team building are opportunities for the JPO to be in learning environment.

### Information and living condition of Duty station: [For Filed Office locations only]

General Information	<p>A country of about 29 million inhabitants, Cote d'Ivoire is one of the most developed countries in West Africa, accounting for more than 40% of the West African Economic and Monetary Union's GDP and exports. The country remains politically stable and recently organized local elections that remained mostly peaceful. The official language of the country is French, and the diplomatic and expatriate community is large and diverse.</p> <p>UNICEF main Office is in Abidjan, the economic capital and largest city of the country. A cultural crossroads of West Africa, Abidjan is characterized by a high level of industrialization and urbanization. The transport network is developed and offers safe options to commute within the city and between major towns.</p> <p>Abidjan features a tropical wet and dry climate with a long rainy season from March to July, a short rainy season from September to December, and three dry months (January, February and August).</p>
Security	<p>The Security Level in Abidjan is classified as Moderate (Level 3) as per the UN security management system in Cote d'Ivoire. The political situation remains relatively calm, and the next general elections will take place in 2025. Terrorism remains a concern especially in the North part of the country bordering Mali and Burkina Faso. Despite some security challenges, there is a quick response Police service and effective fire services.</p>

Housing	<p>Different types of long-term accommodation are available in Abidjan: standalone houses, houses in gated compounds, apartments. These could be furnished and/or fully serviced, or unfurnished. Electricity and running water are available, although this may not be 24hrs in few areas of Abidjan. Costs are reasonable but vary per location.</p> <p>Upon arrival, you staff reside in a hotel or apartment until they get a permanent housing. Long term accommodation can be found through available Real estate agencies.</p>
Schools & Childcare	<p>Abidjan has the French School, and several other international schools offering an international curriculum, some with the international baccalaureate Programme.</p> <p>There is a large network of privately owned kindergartens and pre-schools.</p>
Work for spouses & partners	<p>Work opportunities for spouses/partners are limited but available within the UN system, the INGO sector, and other International Organizations. UNICEF has a specific policy for supporting spouses of international staff installed in the country with their spouses to access to opportunity of consultancy within the organization.</p>

### Reporting line of the JPO: the JPO will report to the Head of Health & HIV Section





UNITED NATIONS CHILDREN'S FUND  
UN JPO PROGRAMME

**I. Post Information**

Job Title: **Community Health Digitalization Officer**  
Supervisor Title/Level: **Chief of Health & HIV Section - P4**  
Organizational Unit: **Health/HIV**  
Post Location: **Abidjan**

Job Level: P2  
Job Profile No.: XXXX  
Job Classification Level: level 2

**II. Strategic Office Context and purpose for the job**

The fundamental mission of UNICEF is to promote the rights of every child, everywhere, in everything the organization does — in programs, in advocacy and in operations. The equity strategy, emphasizing the most disadvantaged and excluded children and families, translates this commitment to children's rights into action. For UNICEF, equity means that all children have an opportunity to survive, develop and reach their full potential, without discrimination, bias or favoritism. To the degree that any child has an unequal chance in life — in its social, political, economic, civic and cultural dimensions — her or his rights are violated. There is growing evidence that investing in the health, education and protection of a society's most disadvantaged citizens — addressing inequity — not only will give all children the opportunity to fulfill their potential but also will lead to sustained growth and stability of countries. This is why the focus on equity is so vital. It accelerates progress towards realizing the human rights of all children, which is the universal mandate of UNICEF, as outlined by the Convention on the Rights of the Child, while also supporting the equitable development of nations.

**Strategic office context:**

In Ivory Coast, the health system based on primary health care (PHC) is essential to establish the universal health coverage that the Government has been advocating for a decade, because primary health care is the key stepway to ensure quality health care that is accessible, continuous, comprehensive, coordinated and patient-centered. The link with community health is particularly important in prevention and promotion, but also in the provision of services to the population and the establishment of links between communities and health facilities to improve demand and quality of services.

The government of Côte d'Ivoire developed its first National Strategic Community Health Plan for the period 2017-2021 and the results of the implementation of this plan were reviewed in 2021. This review recommended in the new strategic plan (2021-2025) to integrate the digitalization of community health management tools to strengthen evidence-based decision-making in order to improve the use of health services, reduce morbidity and mortality due preventable to diseases and epidemics at the community level.

To support the Cote d'Ivoire Government in this goal, UNICEF is seeking a donor support for funding a JPO position for 2024-2025 that will provide support to the implementation of community health digitalization programme. The JPO will contribute to the ability of UNICEF Health Section to ensure the technical expertise and quality of programmatic work in partnership with the Directorate of Community Health Programme et other implementing partners. In addition, the funding of this position will provide much-needed support for the organization's strengthened commitment to the promotion of community health workers by using new technology in health service provision.

**Purpose for the job:**

Please outline the overall responsibility of this position, focusing on:

- **Support to the community health programme in coordination of digitalization process**
- **Capacity building of community health actors**
- **Documentation of the digitalization process**
- **Data collection and analysis**

**III. Key functions, accountabilities and related duties/tasks:**

Within delegated authority, and under the supervision of Community Health Specialist and the general oversight of Chief of Health and HIV Section, the Junior Professional Officer will be responsible for the following duties:

- Support the community health programme (DSC) to develop terms of reference and technical documents for the installation of technical committee of digitalization of community health.
- Support and advise the technical assistance and facilitate its coordination with the technical committee.
- Contribute to the situation analysis of community health digital environment in cote d'Ivoire
- Support and advise the Technical Committee in the different phases of the digitization process.
- Contribute to the data collection and analysis using DHIS2 and other digital platforms
- Support the technical committee and Community health programme officers in the development and validation of the tools and procedures for operating the digital solution.
- Support the technical committee on the training process of the users and the project teams.
- Coordinate skills transfer activities between the technical committee and health facility personal and community health programme professionals at central level.
- Provide guidance to DSC in ensuring all relevant programmatic documentation is developed but also stored in government accessible repositories
- Support community health programme in monitoring dashboard and follow-up on specific proposals

**IV. Impact of Results**

On the completion of the assignment, UNICEF will be repositioned as a key partner in the development of community health and health innovation. The digital skills will be developed within the team and that will facilitate support to the government in the field of digital health.

On other side, the JPO will have been extensively exposed to the operations and process of UNICEF; understanding the nature of its dynamics and how it interlinks with the multilateral system.

The incumbent will learn (a) the relevant research and information to support the implementation of a new programme; (b) effective management of meetings and communications with a range of internal and external stakeholders; (c) capacity building of community actors, and (d) good practices for working effectively in Cote d'Ivoire Country Office. The incumbent will have the opportunity to develop his network for the future employability.

## V. Competencies and level of proficiency required

### Core Values attributes

- Care
- Respect
- Integrity
- Trust
- Accountability
- Sustainability

### Core competencies skills

- Demonstrates Self Awareness and Ethical Awareness (1)
- Works Collaboratively with others (1)
- Builds and Maintains Partnerships (1)
- Innovates and Embraces Change (1)
- Thinks and Acts Strategically (1)
- Drives to achieve impactful results (1)
- Manages ambiguity and complexity (1)

### Functional Competencies

- Persuading and influencing (1)
- Applying technical expertise (1)
- Learning and researching (2)
- Planning and organizing (2)

## VI. Recruitment Qualifications

Education:	At least a bachelor's degree in information technology, health informatics
Experience:	<p>A minimum of two years of professional experience in digitalization process, digital health, Data management, innovation or another related area.</p> <p>Be able to understand complex and abstract concepts, think about the best technology for the country and create the business case for the final product. Understand current technologies and trends to develop effective solutions for the health sector, particularly at the primary or community health care level. Significant experience and presence in communities (mHealth/eHealth).</p> <p><b>Other skills:</b> Proficiency in computer applications including internet, word processing, spreadsheets, graph and chart making, and databases desirable.</p>
Language Requirements:	Fluency in French is strongly required. Knowledge of English is considered as an asset.