



UNITED NATIONS CHILDREN'S FUND JPO Request Form



Training and Learning Plan

- ✓ Participation in a one-week JPO Induction Programme in New York;
- ✓ Guidance and advice in relation to training opportunities within the field of expertise;
- ✓ Use of yearly JPO training funds for internal/external training opportunities;
- ✓ Participation in the Mentoring, Coaching, and Career Counselling and Career transition programmes;
- ✓ Encourage field mission and/or stretch assignment during and after the 2nd year

In addition, the JPO will benefit from the following specific learning opportunities in the receiving office:

- ✓ The ASPIRE programme aims to strengthen people skills, and individual and role effectiveness.
- ✓ Mentoring Initiative to strengthen the personal development, management, and leadership capacity of our global staff.
- ✓ UNICEF Global Induction and LAC Regional Office induction in HR areas (strategic partnering, technical guidance and support in talent acquisition, entitlements & benefits, HR analytics and culture development).

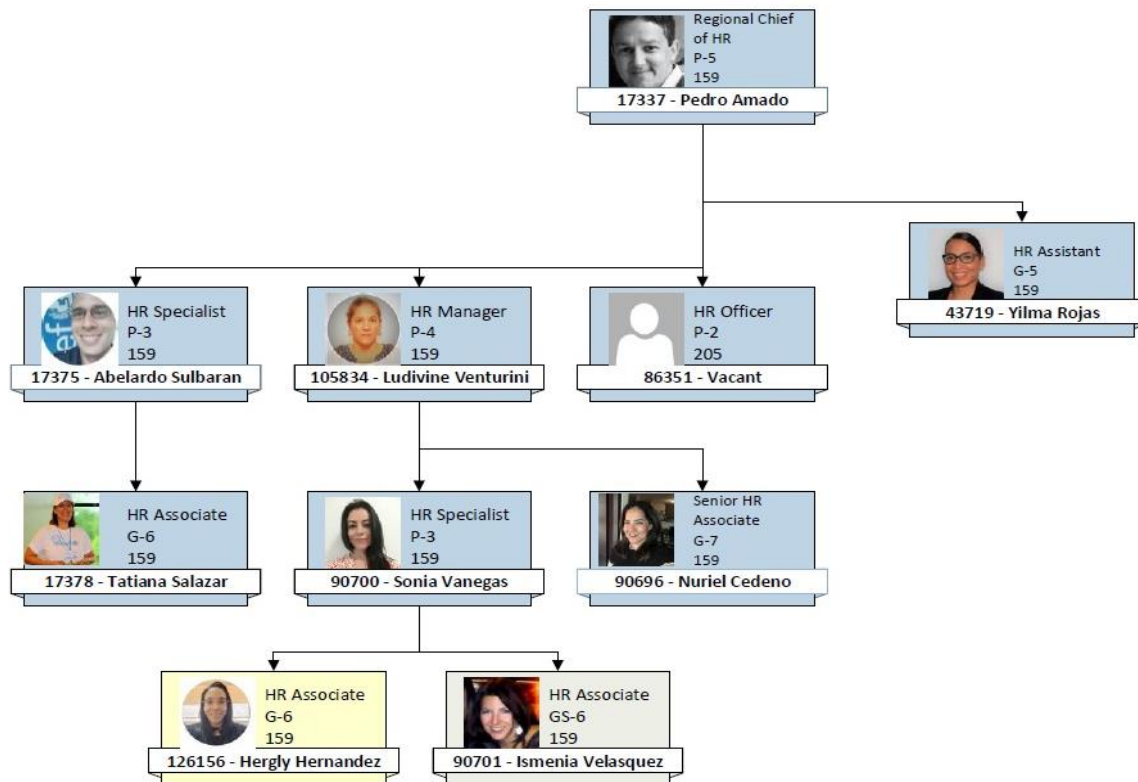
Information and living condition of Duty station: [For Filed Office locations only]

General Information	Panama City, the capital of Panama, is a dynamic and modern city known for its tropical climate, vibrant culture, and strong economy. It offers a relatively affordable cost of living, high-quality healthcare, and a public transportation system. The city is generally safe, though it's wise to stay aware of your surroundings. With a rich cultural scene, numerous outdoor activities, and a welcoming expat community, Panama City provides a blend of urban convenience and tropical charm, making it an attractive destination for newcomers.
Security	The Security Level in Panama City is classified as Low (Level 1). The main threat for UN personnel, operations and assets remains common crime, although Panama's crime rate is

	significantly lower than in several other countries in the region. UN personnel have mainly been affected by car and home burglaries, pickpockets, credit card and bank fraud.
Housing	Different types of long-term accommodation are available in Panama City: standalone houses, houses in gated compounds, apartments, rooms. These could be furnished and/or fully serviced, or unfurnished..
Schools & Childcare	<p>Panama City offers a variety of international schools catering to different educational needs and curricula. Here are some notable options among others:</p> <p>International School of Panama (ISP): Offers an American curriculum and the International Baccalaureate (IB) program.</p> <p>Balboa Academy: Provides an American-style education.</p> <p>Metropolitan School of Panama (MET): Follows the IB curriculum and is known for its diverse student body.</p> <p>Lycée Français: A French school with an International Section offering bilingual programs (English / French).</p> <p>King's College: A British school offering the National Curriculum of England.</p> <p>Oxford International School: it offers a bilingual education with a focus on both English and Spanish.</p> <p>Academia Interamericana de Panamá (AIP): Offers a bilingual education with a strong emphasis on academic excellence.</p> <p>These schools provide a range of extracurricular activities, modern facilities, and a supportive environment for international students.</p> <p>Higher education is headed by the two major public universities: The University of Panama and the Technological University of Panama. There are private universities, such as the Universidad Católica Santa María La Antigua, the Universidad Latina de Panama, the Universidad Interamericana de Panama, Universidad del Istmo Panama and others. Also, there are Panama Branches of the Nova Southeastern University (its main campus is in Ft. Lauderdale in Broward County, Florida); the University of Oklahoma; the Central Texas University; the University of Louisville which runs a sister campus in the city, and the Florida State University, which operates a broad curriculum program in an academic and technological park known as Ciudad del Saber.</p>
Work for spouses & partners	Spouses/partners of staff members of the United Nations are eligible to get a work permit in Panama. To get a work permit, the spouse/partner will need to apply first to the International Mission ID or CMI (for its acronym in Spanish, <i>Carnet de Misión Internacional</i>). This is processed by LACRO Operations on arrival at the Duty Station and takes from 6 to 8 weeks. After the spouse/partner has his/her CMI, he/she can apply to the work permit, which is processed by LACRO Operations with the Foreign Affairs Ministry. Please take into consideration that it is not possible to determine how long the working permit takes since it is not issued by the Ministry of Foreign Affairs but by the Ministry of Labor. The spouse/partner will be given this information during their first appointment at the aforementioned institution.

Reporting line of the JPO

Output 8.7: HUMAN RESOURCES



UNITED NATIONS CHILDREN'S FUND GENERIC JOB PROFILE (GJP)

I. Post Information

Job Title: Human Resources Officer
Supervisor Title: Regional Chief of Human Resources
Organizational Unit: Human Resources Section, LAC Regional Office

Job Level: P-2
Job Profile No:
CCOG Code: 1.A.06
Functional Code: HRE
Job Classification Level: P2/NOB

II. Organizational Context and Purpose for the job

UNICEF is a leading humanitarian and development agency working globally for the rights of every child. Child rights begin with safe shelter, nutrition, protection from disaster and conflict and traverse the life cycle: pre-natal care for healthy births, clean water and sanitation, health care and education. UNICEF has spent nearly 70 years working to improve the lives of children and their families. Working with and for children through adolescence and into adulthood requires a global presence whose goal is to produce results and monitor their effects. UNICEF also lobbies and partners with leaders, thinkers and policy makers to help all children realize their rights—especially the most disadvantaged.

Job organizational context:

The Generic Job Profile for a Human Resources Officer, at the P2/NOB level, can be used either in the Division of Human Resources, a UNICEF country office, or regional office. They generally report to a Human Resources Specialist/Manager, at either the NOC/P3 or NOD/P4 level, or in some rare cases, Chiefs of section at the P-5 level. This GJP covers a broad range of HR functions, however, depending on the context, the incumbent may focus on all, some, or only one or two areas with great depth. In addition, there may be additional functions not mentioned in the GJP. If this is the case, this can be made clear in work plans and/or individual performance plans.

Positions at the P2/NOB level are considered as supportive roles to higher level HR professionals that are centered on providing research, analysis and recommendations on a broad range of HR functions, or in some cases one specific function. Therefore, while these positions contribute substantively to organization-wide HR strategies, they should also be considered as opportunities for incumbents to acquire professional expertise, organizational knowledge and exposure for further career advancement.

Purpose for the job

The HR Officer reports to **the Regional Chief of HR** for close guidance, training and supervision. The Officer provides support to the supervisor and colleagues in the unit by executing HR services through applying knowledge of theoretical HR models, as well as understanding of organizational HR policies and procedures.

III. Key functions, accountabilities and related duties/tasks:

Summary of key functions/accountabilities:

1. Business Partnering

- Through research of policies and analysis of data, provide support to the HR Business Partner in advising their clients on HR-related needs and developing subsequent plans of action.
- Provide accurate and timely advice to clients on HR processes and policies, ensuring the highest level of client-orientation.
- Proactively advise clients on the resolution of human resources issues ensuring equitable and transparent solutions that protects both the staff and organizations interests in accordance with policies, regulations and procedures.
- Promote the organizational goals and targets for gender equity and cultural diversity.

2. Strategic Human Resources

- Liaise with the HQ Divisions, regional and country offices to support and contribute to corporate HR strategy formulation and global implementation. Provide feedback and make recommendations on the establishment and improvement of HR systems, policies and processes.
- Keep abreast, research, benchmark, and implement best and cutting edge practices in HR management and contribute to the development of global policies, procedures and introduce innovation through sharing of best practices and knowledge learned.

3. Support to Implementation of assigned Human Resources Services

- Provide support to various or one specific HR occupation (recruitment, job classification, career development, performance management, data analytics, learning & development etc.) to help their supervisors in implementing efficient client services that help either attract, retain and/or motivate staff of the highest caliber.
- When assigned casework in the relevant area on either a routine or non-routine basis, analyze and synthesize issues and problems, and interpret established, formal guidelines to address and recommend solutions or further actions required.

4. Learning and Capacity Development

- In collaboration with business owners, support the design and delivery of learning plans for staff.
- Contribute to the mapping of competencies for all staff included in the assigned client portfolio, assisting in the development of a comprehensive framework in support of the development of the talent pipeline.
- Research on efficient and cost-effective learning products which enable staff to develop their skills and competencies.
- Participate as a resource person in capacity building initiatives to enhance the competencies of clients/stakeholders.
- Provide orientation briefing to new staff.

5. HR Data Analytics

- Collect, interpret and analyze HR data to help inform decision making on HR processes and strategies.
- Support the development and implementation of data collection systems to optimize data quality.
- Coordinate with country offices and partners to provide assistance in their HR information management.

IV. Impact of Results:

The impact is centered on providing thorough and accurate analysis of individual cases and processes.

While the type of analysis and decision-making varies among the different HRM specialties, typical examples include:

- Interpreting a body of rules, regulations and precedents to determine eligibility for entitlements or benefits
- Helping supervisor determine qualification requirements for vacant posts
- Comparing the qualifications of several candidates with those of the post and recommending the one(s) most suitable
- Classifying unique job descriptions by application of promulgated classification standards.

- Determining the action needed in order to improve staff skills through the identification of individual and organizational training needs
- Recommending the most appropriate methods of training to meet these needs or analyzing work to determine the relative worth of jobs

V. UNICEF values and competency Required (based on the updated Framework)

i) Core Values

- Care
- Respect
- Integrity
- Trust
- Accountability

ii) Core Competencies (For Staff without Supervisory Responsibilities) *

- Demonstrates Self Awareness and Ethical Awareness (1)
- Works Collaboratively with others (1)
- Builds and Maintains Partnerships (1)
- Innovates and Embraces Change (1)
- Thinks and Acts Strategically (1)
- Drive to achieve impactful results (1)
- Manages ambiguity and complexity (1)

VI. Skills

Technical

- Advanced knowledge of the principles and concepts of human resources management.
- Ability to identify issues, conduct rigorous research, and make conclusions and recommendations.
- Strong research, planning and organizational skills.
- Excellent knowledge of information technology systems and tools.

Interpersonal and Communication

- Ability to communicate effectively in a diverse organization tailoring language, tone, style and format to match audience.
- Ability to empathize with client managers, supervisors and staff while advocating for consistent and equitable applications of promulgated HR regulations and rules.

VII. Recruitment Qualifications

Education:	A University Degree in human resource management, business management, international relations, psychology or another related field is required.
Experience:	Two years of professional experience in human resource management in an international organization and/or large corporation is required.
Language Requirements:	Fluency in English is required. Knowledge of another official UN language (Arabic, Chinese, French, Russian or Spanish) or a local language is an asset.