

2.5 JPO - Staff Welfare Support Officer – Panama, Panama

Support the coordination of care and services for staff with complex mental and/or physical health issues in collaboration with Staff Counsellors, OHU Doctors and Human Resources Management Division (HRM) and Office of Legal Affairs (LEG) colleagues. Support the production of relevant material and processes; Work with Staff Counsellors to develop educational and training material for IOM staff to be placed on website and disseminated through a monthly bulletin; Enhance facilitation skills and conduct face-to-face and remote training on topics related to mental health and wellbeing, e.g. stress management, well-being and self-care; Coordinate provision of psychosocial support in critical incidents and emergencies; Contribute to delivering preventative psychoeducational programmes/training to address systemic issues and recurrent problems within teams and units/offices; Contribute to the development and delivery of tailored workshops and webinars for staff; Contribute to the development of a creative system to build a network of external mental health providers in the Region available to provide services to staff; Contribute to the development of tools for data collection, analysis, monitoring and reporting mechanisms at Regional and Country Office levels while maintaining records and drafting regular reports; Undertake regular duty travels to the Country Offices in the Region as per the Regional Wellbeing Workplan and needs of the Country Offices; Capture lessons learnt and best practices for dissemination as appropriate; Contribute to the identification and recommendation of prevention measures for systemic issues and trends; Participate in relevant Staff Counselling Team meetings, clinical supervision, training, capacity building and learning activities; Adhere to the professional standards of the United Nations Stress and Staff Counsellors Group (UNSSCG) as well as the Code of Ethics for UN Staff Counsellors.